COVID-19 – Official guidance and information on workplace safety

24/07/2020

Disclaimer – to read before using this document:

The IOFI-IFRA COVID-19 – Official guidance and information on workplace safety has been prepared by the IOFI and IFRA secretariats with the support of the IOFI-IFRA Occupational Safety, Health and Environment Committee (SHE) and aims to provide an overview of useful resources for its membership.

The list of links provided below in this document should not be considered as exhaustive.

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GENERAL

A. GLOBAL:

World Health Organization

- Getting your workplace ready for COVID-19

International Labour Organization (ILO)

- COVID-19 and the world of work

Sedex guidance on COVID-19

- Guidance for employers:
  - Labour standards during COVID-19 and managing impacts of COVID-19 on your workforce
  - Considerations for businesses experiencing reduced demand for goods and services due to COVID-19

- Guidance for buyers:
  - Managing impacts of COVID-19 in your supply chain
  - Supporting your suppliers through purchasing practices
  - Managing audits and compliance programmes during COVID-19

American Cleaning Institute (ACI)

- Healthy Returns
  ACI created the Healthy Returns toolkit offering guidance, adapted from public health recommendations, to ensure a safe and successful reopening, as well as to reinforce confidence among teams and customers through effective cleaning and disinfecting best practices.

B. EUROPE

European Agency for Safety and Health at Work (EU-OSHA):

- Coronavirus disease (COVID-19) outbreak and workplace safety and health
  This websites provides links to dedicated Covid-19 resources identified by EU-OSHA.

- COVID-19 – guidance for the workplace
  This guidance is designed to assist employers and businesses in providing advice to staff in non-healthcare settings on the coronavirus, COVID-19. It explains how to help prevent the spread of respiratory infections such as COVID-19 and what to do if someone with suspected or confirmed to have COVID-19 has been in the workplace. Advice on travel and meetings as well as links to further information and resources are also provided.

IOFI has a policy and guidelines on antitrust compliance that guide the conduct of our meetings and operations. For the details of this document please refer to the IFRA website (www.ifrafragrance.org).
• **Guidelines COVID-19: Back to the workplace – Adapting workplaces and protecting workers**
  These non-binding guidelines aim to help employers and workers to stay safe and healthy in a working environment that has changed significantly because of the COVID-19 pandemic. They give advice on:
  - Risk assessment and appropriate measures
  - Involving workers
  - Taking care of workers who have been ill
  - Planning and learning for the future
  - Staying well informed
  - Information for sectors and occupations

**BELGIUM**
Federal Public Service: Employment, Labour and Social Dialogue

- **Generic guide for combatting the spread of COVID-19 at work**
  This guide provides a framework with measures that can be adapted by the different sectors and by each employer to their specificities in order to ensure that the activities can be resumed under the safest and healthiest possible conditions.

**FRANCE**
Ministry of Employment

- **Fact sheets and guidance for workers and employers**
  This website provides factsheets and guidance dedicated to different sectors. Some of these are translated into Spanish, English,…
- **Protocole national de déconfinement pour les entreprises pour assurer la sécurité et la santé des salariés** (in French)

National Research and Safety Institute (Institut national de recherche et de sécurité – INRS)

- **COVID-19 et prévention en entreprise** (in French)

French Chemical Association (France Chimie)

- **Pratiques des entreprises de la Branche Chimie pour préserver la santé et la sécurité des salariés et organiser la continuité de leur activité dans le contexte du Coronavirus** (in French)

**C. NORTH AMERICA**

**CANADA**
Canadian Centre for Occupational Health & Safety (CCOHS)

- **OSH Answers Fact Sheets**
  This question-and-answer fact sheets covers a wide range of workplace health and safety topics, from hazards to diseases to ergonomics to workplace promotion.

Government of Canada

- **Risk mitigation tool for workplaces/businesses operating during the COVID-19 pandemic**
  This tool is meant to assist workplaces/businesses in considering risks to employees, customers and clients during the coronavirus disease (COVID-19) pandemic, and provide examples of measures that may be implemented at the workplace/business to mitigate potential risks.
USA

Occupational Safety and Health Administration (OSHA)

- **COVID-19 – Overview**
  This webpage provides information for workers and employers about the evolving coronavirus pandemic. The information includes links to interim guidance and other resources for preventing exposures to, and infection with, the novel coronavirus—officially named SARS-CoV-2, which causes the Coronavirus Disease 2019 (COVID-19).
- **COVID-19 Guidance for the Manufacturing Industry Workforce**
- **Guidance on Preparing Workplaces for COVID-19**
  This guidance is intended for planning purposes. It focuses on the need for employers to implement engineering, administrative, and work practice controls and personal protective equipment (PPE), as well as considerations for doing so. Employers and workers should use this planning guidance to help identify risk levels in workplace settings and to determine any appropriate control measures to implement.
- **Guidance on Returning to Work**
  OSHA has developed this guidance to assist employers and workers in safely returning to work and reopening businesses deemed by local authorities as “non-essential businesses” during the evolving Coronavirus Disease 2019 (COVID-19) pandemic. Employers can use this guidance to develop policies and procedures to ensure the safety and health of their employees.
- **COVID-19 Frequently Asked Questions**
  This page includes frequently asked questions (FAQs) and answers related to the coronavirus disease 2019 (COVID-19) pandemic.

Centers for Disease Control and Prevention (CDC)

- **Coronavirus Disease 2019 (COVID-19) – Business & Workplaces**
  This webpage covers:
  - Guidance for Businesses & Employers
  - Employer Information for Office Buildings
  - FAQs for Businesses
  - Resuming Business Toolkit
  - ...

CDC & OSHA

- **Interim Guidance from CDC and the Occupational Safety and Health Administration (OSHA)**
  This document provides guidance for manufacturing workers and employers. It supplements but does not replace general guidance.

US Chamber of Commerce

- **Workplace tips for employees**

D. **MIDDLE EAST AND AFRICA**

SOUTH AFRICA

The Department of Employment and Labour of the Republic of South Africa

- **Workplace Preparedness COVID-19**
  This COVID-19 planning guidance was developed based on traditional infection prevention and occupational hygiene practices. It focuses on the need for employers to implement engineering, administrative, and work practice controls and personal protective equipment (PPE), as well as considerations for doing so. Employers and workers should use this planning guidance to help identify risk levels in workplace settings and to determine any appropriate control measures to implement.

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United Arab Emirates
National Emergency Crisis and Disaster Management Authority

- Business Continuity Readiness Guidelines for UAE Organizations in the event of COVID-19 (in Arabic)

E. ASIA AND SOUTHWEST PACIFIC

AUSTRALIA
Safe Work Australia

- COVID-19 Information for workplaces
  This webpage provides information on COVID-19 and work health and safety.

CHINA
Government of the Hong Kong Special Administrative Region

- Prevention of Coronavirus Disease in the Workplace infographic

INDIA
Ministry of Home Affairs

- Covid-19 Standard Operating Procedure (SOP) for MSMEs at Workplace
  Poster providing information on how to prevent transmission of COVID-19 amongst the employees and workers of MSMEs while ensuring continuity of businesses so that livelihoods are not impacted.

- Guidelines for restarting manufacturing industries
  Guidelines on restarting manufacturing industries after the lockdown period.

Federation of Indian Chambers of Commerce and Industry (FICCI)

- FICCI Standard Operating Procedures (SOPs) for Industry Post Lockdown

INDONESIA
Ministry of Industry

- Circular concerning the Implementation of Factory Operations in the event of a Public Health Emergency (in Indonesian)

Ministry of Health

- Regulation No. HK.01/07/Menkes/328/2020 on guidelines to prevent and mitigate Corona Virus Disease 2019 (COVID-19) in office and industrial workplaces (in Indonesian)

MALAYSIA
National Security Council

- Standard Operating Procedure for Manufacturing Sector (in Malay)

SINGAPORE
Ministry of Health

- Advisory for Various Sectors
  This websites provides links to dedicated Covid-19 resources.

- Infectious Diseases (Workplace Measures to Prevent Spread of COVID-19) Regulations
  Regulation
Economic Development Board

- **Safe Management for Manufacturing Sector**
  This website aims to help companies through the COVID-19 pandemic by providing information on safe management measures at the workplace and government measures, including:
  - [Requirements for Safe Management Measures at the workplace](#) (Ministry of Manpower)
  - [FAQs about safe management measures and their implementation](#) (Ministry of Manpower)
  - [Safe management measures general guidelines for businesses](#) (GoBusiness)

Enterprise Singapore

- **Guide on business continuity planning for COVID-19 - 3rd edition**

**F. LATIN AMERICA**

**ARGENTINA**

Ministry of Labor, Employment and Social Security

- **Coronavirus: regulation of labor issues of the Presidential Decree** (in Spanish)

**BRAZIL**

Government of Brazil

- **Medida Provisória nº 927, DE 22 de Marco de 2020** (in Portuguese)

Social Service of the Industry

- **SESI´s Guidance for COVID prevention in companies** (in Portuguese)

**COLOMBIA**

Presidential Council for the Regions

- **Lineamientos COVID-19** (in Spanish)
  Regulations developed by the National Government to deal with Coronavirus (COVID-19) categorized by the competent entities.

**CHILE**

Ministry of Health

- **Plan de acción COVID-119 – Información técnica** (in Spanish)

**MEXICO**

Government of Mexico

- **Juntos por el trabajo** (in Spanish)
  This website provides information, tools, guidance and practical advice on OVID-19 for workers and employers.

- **Action guide for workplaces during Covid-19** (in Spanish)
  Guidance document developed by the Ministry of Labor and Social Welfare, in coordination with the Ministry of Health, for work centers. It includes dissemination material, risk classification of workers and a series of practical recommendation for planning, training, prevention, protection and monitoring.

**PERU**

Government of Peru

- **Coronavirus: Indicaciones para el sector trabajo** (in Spanish)
G. **GLOBAL:**

World Health Organization

- [COVID-19 and Food Safety: Guidance for Food Businesses](#)
  The purpose of these guidelines is to highlight the additional measures to be taken so that the integrity of the food chain is maintained, and that adequate and safe food supplies are available for consumers.

Institute for Food Safety at Cornell University

- [Food Facility COVID-19 Strategy Checklist](#)
  This dedicated webpage provides training tools and templates/documentation for controlling the spread of COVID-19 in food facilities.

H. **ASIA AND SOUTHWEST PACIFIC**

AUSTRALIA & NEW ZEALAND

NSW Food Authority

- [Food businesses and COVID-19](#)

INDIA

Food Safety and Standards Authority of India

- [Food Hygiene and Safety Guidelines for Food Businesses during the Coronavirus Disease (COVID-19) Pandemic](#)
  This document describes the guidelines for employees/food handlers working in food establishments to prevent spread of COVID-19.

INDONESIA

National Agency of Drug and Food Control

- [Guidelines on Production and Distribution of Processed Food and Beverages During COVID-19 State of Emergency](#) (in Indonesian)

MALAYSIA

- [Standard Operating Procedure for Food and Beverage](#) (in Malay)

I. **NORTH AMERICA**

USA

Food and Drug Administration

- [Food Safety and the Coronavirus Disease 2019 (COVID-19)](#)
  This webpage provides resources to industry members and consumers on Coronavirus Disease 2019 (COVID-19) and food safety, including a Questions & Answers for Industry.